

SourceOne IT

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# HIPAA Complete IT Support Services Package



The “HIPAA Complete IT Support Services Package” is a comprehensive and cost-effective IT support solution for your healthcare practice.

Remote Labor Fee Included

Advanced Disaster Recovery

Security Operations Center

\$35 per Device per Month

\$95 Onsite Labor Fee

\$95 Project Labor Fee



## HIPAA Complete IT Support Services Package

The “HIPAA Complete IT Support Services Package” is a comprehensive and cost-effective IT support solution for your healthcare practice. Our package includes all of the IT Support services you need to safely run your practice at only \$35.00 per device per month and for additional savings to your practice, we include your remote support labor at no additional cost. The package includes the following:

- Managed Encryption Services
- Managed Antivirus Update Services
- Managed Windows Update Services
- Managed 3rd Party Software Updates
- Internal & External Vulnerability Scans
- Help Desk and Service Desk Centers
- Priority Response SLA Services
- Desktop Performance Monitoring
- Network Management & Monitoring
- 1/2 Hour Remote Response Time
- On-site Response Time Based on SLA
- 30 Day Support Contracts
- Managed Endpoint Detection & Response
- Workstation and Server Backups
- Advanced Disaster Recovery Services
- Advanced Email Security Protection
- WEB Security Services Protection
- Dark WEB ID Monitoring
- Security Awareness Training
- Annual HIPAA Security Risk Assessment
- Managed Security Operations Center
- **All Remote Support is Included**

IT Support Contract Fee: \$35.00 a Month per Device

IT Support Services Remote Labor Fee: **INCLUDED**

IT Support Services On-site Labor Fee: \$95.00 per Hour

IT Support Services Project Labor Fee: \$95.00 per Hour